

Conference FEE REQUIRED to attend Conference Sessions.

Day One: Monday – September 10, 2007

	Unified Communications	SIP	Service Provider Solutions	Wireless/ Mobility	FMC	Call Center 2.0 at ITEXPO	FierceMarkets IPTV Evolution
Room #	511 AB	512	514	513	510	511 C	501C
8:30 - 9:30	Continental Breakfast - Paid Attendees Only — Room 515						
9:00 - 9:45	Unified Communications Overview	The State of SIP	Guide to Understanding Today's Service Provider Market	Deploying & Troubleshooting WLANs	Fixed/Mobile Convergence Primer	Benefits of an IP Enabled Contact Center	Keynote Address
10:00 - 10:45	Things to Consider... Before You Deploy U.C.	SIP & SS7	Serve Your Customers Innovative Applications	Overcoming Broadband Wireless VoIP Challenges	Seamless Services Across Fixed & Mobile Networks	Transition Your Contact Center to IP	IPTV or Online Video: What's the Next Generation of TV?
11:00 - 11:45	Living with your U.C. Deployment	SIP in the Call Center	What About Hosted?	IMS Versus WiMAX	The Need for Convergent Billing	Develop an Effective IP Strategy	Panel Session: IPTV Bill of Rights
11:45 - 12:30	Conference Luncheon - Paid Attendees Only — Room 515						
12:30 - 1:15	The Dawning of Telepresence	SIP Trunking From 10,000 Feet	Successfully Managing Next-Gen Networks	Designing Software For Mobile VoIP and Video	Service Provider Perspective On FMC	Uncover the Value of Speech Analytics	Panel Session: Monetizing Apps Beyond TV
1:30 - 2:15	Extending Security to the U.C. User	Developing Applications Using SIP	The State of VoIP Peering	Trends in Dual Mode	FMC: Driving the Transition to IMS	Help Yourself! A Look at Web Self Service	Panel Session: Security and QoS
2:30 - 3:15	Unified and Good to Go... A Look at Mobility	Why SIP Trunking Makes Sense For SMBs		Making Money With Mobile VoIP		Proactive Support: A New Paradigm In Managing Customer Relationships	Lessons learned from Tier 2 & Tier 3 IPTV Deployments
3:15 - 4:15	FREE Keynote Session Featuring Digium and Inter-Tel — Petree Hall, 1st floor						
4:15 - 8:00	FREE Networking Reception in Exhibit Hall - Sponsored by Aculab — Hall B						
Monday's FREE Workshops: Ingate's SIP Trunking Workshop — Room 501 AB • Reseller Solutions Day — Room 502A							

	Unified Communications	Open Source	Service Provider Solutions	Wireless/ Mobility	IMS Summit at ITEXPO	Call Center 2.0 at ITEXPO
Room #	511 AB	512	514	513	510	511 C
7:00 - 8:00	Continental Breakfast - Paid Attendees Only					
8:00 - 8:45	Unified Communications in a Hosted Model	Primer: State of the Art in Open Source	Reaching The Consumer Market	Introduction to Wireless	Introduction to IMS	Video in the Call Center
8:45 - 9:45	FREE Service Provider Shootout Panel Discussion Featuring: Covad, Earthlink, 8x8, Inc., GlobalTouch Telecom, Worldgate — Petree Hall, 1st floor					Call Recording: Benefits & Challenges
9:45 - 11:00	FREE Keynote Session Featuring Interactive Intelligence and AT&T — Petree Hall, 1st floor					
11:00 - 6:00	Visit the Exhibit Hall					
12:30	Conference Luncheon - Paid Attendees Only — Room 515					
1:30 - 2:15	Panel Discussion: Streamline and Integrate Your Business Processes	Selecting an Open Source VoIP Solution for the SMB	Introduction to Security	Wireless VoIP Vision for the Enterprise	The Business Case for IMS	Call Center Urban Myths
2:30 - 3:15		Mobile VoIP and Linux	Securing Hosted VoIP	Mobile Enterprise Applications	Best Practices in Service Creation	Beyond Boundaries: Exploring the Virtual Call Center
3:30 - 4:15	Don't Forget Fax	Securing Open Source Enterprise VoIP	Carrier Hotels	Mobile Rich Media Applications	A Day In The Life of IMS	Leveraging Hosted PBX Services in the Contact Center
4:30 - 5:15	Future Trends in Unified Communications	Open Source Development Challenges	Understanding Quality of Experience	Security in a Mobile World	IMS in the Enterprise	SaaS Panel: Opportunities & Challenges
5:00	FREE Networking Reception - Sponsored by Atacomm — Exhibit Hall					
Tuesday's FREE Workshops: Ingate's SIP Trunking Workshop — Room 501 AB • Vocalocity's Reselling Hosted VoIP Workshop — Room 502A						

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Day Three: Wednesday – September 12, 2007						This Session is FREE To All Attendees
	Enterprise Solutions	VoIP for SMB	Essential Issues	IMS Summit at ITEXPO	Call Center 2.0 at ITEXPO	Voice Peering Fabric Workshop
Room #	511 AB	512	514	510	511 C	501 AB
7:30	Continental Breakfast - Paid Attendees Only — Room 515					
8:15 - 9:00	Prepare Your Network for Enterprise VoIP	VoIP Options for the SMB	Future Trends	Optimizing Components for IMS	IP Contact Center Shootout	Voice Peering 101
9:15 - 10:00	Make Your Transition to VoIP a Success!	IP Powered Applications for the SMB	Business Continuity and Disaster Planning	Is There A Killer App in IMS?		Inside the Voice Peering Fabric
10:15 - 11:00	Decisions Decisions... Hosted Versus Premises-based VoIP Deployment	Performance and TCO Advantages of Hosted IP-PBX Phone Services for SMBs	Enterprise Voice Mashups	IMS & Fixed/ Mobile Convergence	Do Advancements in Mobile CRM Make the Laptop Obsolete?	Peering and Transcoding with Asterisk on the VPF
11:00 - 12:00	FREE Keynote Session Featuring Dialogic and 8x8, Inc. — Petree Hall, 1st floor					
12:00	Conference Luncheon - Paid Attendees Only — Room 515					
12:45 - 1:30	Video Makes Its Way Into the Enterprise	Stay Connected to Your Customer	Regulatory Update	The Complementary Roles of IMS and UMA	Customer Analytics: Strategies for Success	
1:45 - 2:30	Enterprise Network Management	A Closer Look at Hosted VoIP	Regulation: E-911 Update	Migration to IMS	Open Source: Too Good to be True?	
2:45 - 3:30	Securing Enterprise VoIP	Selecting SMB VoIP: Cut Through The Confusion	VoIP Competitive Intelligence Survey	Testing IMS Networks	Welcome to the Era of Care 2.0	

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Win this 'Tricked Out' Toyota FJ Cruiser

You Must Be Present To Win!*

**FJ Cruiser Drawing - Tuesday, September 11, 6:00pm,
at the conclusion of Exhibit Hall hours.**

You Must Visit the Exhibit Hall Both Days. Find IP Communications Solutions and You Could Win A Brand-New 'Tricked Out' Toyota FJ Cruiser.

1. Pick up your entry card at the registration counter when you arrive. To qualify you must attend the Exhibit Hall both days.
2. Visit each booth listed on the card, review their offerings, and receive a stamp from each booth.
3. Collect all stamps, then drop your completed card into the entry bin in the Exhibit Hall.
4. **YOU MUST VISIT THE EXHIBITS BOTH DAYS AND BE PRESENT AT DRAWING TO CLAIM YOUR PRIZE!**

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